



ALERT!

Passwords Expire

Tuesday, October 7, 2025

For uninterrupted access to your Brookdale Email, Office 365, Canvas, Brookdale Experience, Self Service, and other Brookdale resources, you **MUST change your password before TUESDAY, OCTOBER 7, 2025.**

You may change your NetID password anytime on or after Monday, September 22, 2025, through Monday, October 6, 2025.

How to change your NetID Password BEFORE Tuesday, October 7, 2025

You must know your current password to change your password

1. Go to the Brookdale website at www.brookdalecc.edu
2. Click the **MyBrookdale > NetID/Password > Change your Password**
3. Follow the onscreen instructions to change your password



How to change your NetID Password ON or AFTER Tuesday, October 7, 2025

You will be prompted to change your password when selecting any icon from **MyBrookdale**. **You must know your current password** to follow the online prompts to change your password.

If you **do not know your** current password, follow the steps below:

1. Go to the Brookdale website at www.brookdalecc.edu
2. Click the **MyBrookdale > NetID/Password > Forgot Password**
3. Follow the onscreen instructions

For additional support, contact the **Help Desk** at helpdesk@brookdalecc.edu or call **732-224-2829**.

PASSWORD REQUIREMENTS

- Must be at LEAST 8 characters in length
- CANNOT contain any part of your name
- CANNOT be a password you used in the past
- MUST contain 3 of the 4 following criteria: Uppercase letters Lowercase letters, Numbers, and Special Characters (! @ # \$ % ^ &)

IMPORTANT

Remember to update your password on **all of your mobile devices** (cell phone, iPad, tablet, etc.) to continue to connect to the Brookdale Wireless Network and to receive your Brookdale email to your mobile devices. .
[Change Password on Mobile Devices](#)